

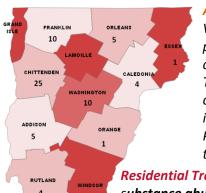
A key State partner

Lund is a multiservice organization that provides services to help Vermont families break cycles of poverty, addiction and child abuse. We currently have 17 contracts and grant agreements subscribed with the Vermont Agencies of Human Services (AHS) and Education (AOE). Lund provides services annually to over 4,250 Vermonters from 1,500 families statewide.

Serving Vermont families statewide

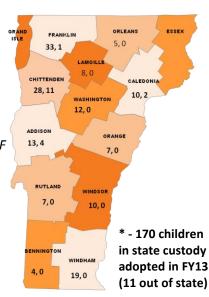
Lund's two flagship programs – Residential Treatment and Adoption – serve families statewide.





Adoption Program and Project Family: Lund is
Vermont's oldest adoption agency. In addition to
private adoptions, Lund finds families for older
children in state custody who are freed for adoption.
The map to the right identifies by county the number
of children in state custody* and the number of
infants for whom Lund found families during FY13.
Project Family is a public-private partnership with DCF
to ensure older children in state custody find families.

Residential Treatment Program: This program provides substance abuse and mental health treatment for pregnant women and mothers throughout the state. The map to the left identifies by county of residence the 80 mothers who engaged in residential treatment in FY13. This program is the only treatment program in Vermont where a mother can receive treatment without being separated from her young children.



Services that wrap around our families



Lund's array of community services is integrated and family-centered. Lund takes a multi-generational approach to the provision of treatment, education, family support and adoption services. By looking at families holistically we ensure that our services are efficient and effective in helping Vermont's children and families thrive. Pregnant and parenting women and their families access our services depending on their needs and eligibility, often times benefitting from multiple services.

Lund finds permanent homes for infants and children in state custody who need a family through **adoption**. We provide comprehensive, gender-specific residential and outpatient **treatment** to families affected by substance abuse disorders and mental health issues. We empower mothers to provide for their families through **education**, job training, life skills and social connections. Our early childhood **education** program stimulates crucial brain development and school readiness in their children. Lund also increases parents' capacity to provide for their children's basic and developmental needs through **family support** services and parenting education.



How can YOU support Lund?

Advocate for Lund on the following issues:

- Ensure costs of providing services are recovered. Many of Lund's programs and services have been level funded for over 10 years costs of and the demand for services have increased, often with more complex client needs. Lund has subsidized these state contracts and grants significantly. After years of level funding, at best, for many of these programs, this pattern is unsustainable.
- Ensure services are cost effective. Often times the restriction of funds to designated agencies limits effective and efficient collaboration and access to services for families engaged with other providers, such as Lund. Analysis of outcomes and costs could help inform how funds should be allocated. Lund is well positioned to provide our client population with such services in a cost effective manner.
- Hold us all equally accountable. Lund Programs are held to a high level of service outcome
 accountability by the State. We believe in these rigorous accountability standards and meet them
 annually. It is essential that human service contractors be held accountable for service delivery
 outcomes, while at the same time ensuring a balanced investment in human service systems.

Related facts about Lund:

- Lund has been a "GREAT DEAL" for the State of Vermont over recent years, subsidizing the State to the extent of \$1.5M over the last five years.
- Lund has lengthy waiting lists for services. There are many pregnant or parenting women in serious
 need of our treatment services. Our Residential Treatment waiting list is usually around 50-60% of
 program capacity, while our Early Childhood Program waiting list is currently just under 200% of
 program capacity. We have in the last 12 months increased these program capacities by 15% and 30%,
 respectively.
- Lund's **170** Project Family adoption finalizations during **2013** will save the state **\$4.3M** in out-of-home placement costs in **2014** and beyond. There are annually 1200 children in state custody, and on average 200-250 children on Project Families' caseload waiting to be adopted.
- Lund can serve more Vermonters than we are currently being reimbursed for serving, including: families in temporary housing requiring wraparound services, mothers in prison and parents on Reach Up who require substance abuse treatment, parents with mental health diagnoses, families requiring home visiting services and parenting education.

Collaboration

Lund has a proven track record of quality partnerships with State Agencies and with non-profit partners. We have been asked by the State to provide technical assistance to other regions and partners statewide. We have also received national acclaim for our service delivery models through federal grant outcomes.

Recently, Lund has agreed to partner with Vermont's Agency of Human Services in their roll out of Results Based Accountability (RBA). As a human service provider with multiple contracts / grants with State Agencies, and as an agency that has fully embraced the implementation of the RBA framework, we are excited to work with AHS to simplify and improve contracting between state agencies and service providers.